

IDWD SIDES Program

Hello Indiana Employer~

Thank you for your interest in the IDWD SIDES Program!

Did you know you can now receive and respond to IDWD claim notices electronically? The **S**tate **I**nformation **D**ata **E**xchange **S**ystem (SIDES) offers employers a nationally standardized method to electronically exchange unemployment insurance information with the Indiana Department of Workforce Development for **FREE!** Please visit in.gov/dwd/sides.htm to learn more about and register for this exciting new program.

- ✓ **Receive** UI notices electronically within 24 hours!
- ✓ **Respond** online & receive an immediate confirmation of receipt
- ✓ **Reduce**- Staff hours spent responding to claim notices and separation inquiries
- ✓ **Reduce**- Improper payments and employer charging
- ✓ **Reduce**- UI tax rates
- ✓ **Reduce**- Number of appeals filed
- ✓ **Reduce**- Paper & postage costs - **GO GREEN!**

Two options for SIDES-

SIDES E-Response: Receive claim notices and provide UI information online!

- SIDES E-Response is a secure website used to exchange UI information. IDWD sends an email notification to the employer's designated email address containing a link to the national SIDES E-Response website. The employer provides a response to UI requests for information via the website and receives an immediate confirmation of receipt.
- View a [1 min 12 sec video](#) about SIDES E-Response.
- [SIDES E-Response fact sheet- click to view](#)

SIDES Web Services: Integrate your UI information intake and response system!

- SIDES web services will require IT expertise and resources dedicated to the development and execution of an IT integration project. However, once implemented, the SIDES service will be integrated with the existing technological system of the end user. A model connector is provided free of charge to participants. SIDES Web Services is particularly beneficial for companies processing a large volume of UI claims and/or operating in multiple states.
- [SIDES fact sheet - click to view](#)
- View a [4 min 12 sec video](#) by the US DOL about the SIDES integrated option and hear testimonials about both programs.

If SIDES E-Response is the program for you, please register online at in.gov/dwd/sides.htm. If you feel the SIDES web services program may be a good fit for your company, please send a reply for additional information about the IT integration project. For any additional questions, IDWD SIDES staff can be reached by email @ sides@dwd.in.gov.

I look forward to hearing from you soon!

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www.in.gov/dwd/sides.htm