

Addendum D
Request for Proposal:
Infrastructure as a Service Request for MRM Consortium
July 30, 2015

1. Introduction

This addendum is issued to modify the RFP document previously issued on April 20, 2015. Specific changes were made to the Proposal Requirements.

2. Scheduled Changes

Cover

Circulation Date

April 20, 2015

Bidders Webinar/Teleconference

June 29, 2015 – 3:00 PM EDT

<http://naswa.webex.com>

Keyword Search: "RFP"

Click "Register"

Proposal Submission Date

August 26, 2015; 5:00 PM EDT

rfp_responses@itsc.org

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IV. PROPOSAL FORMAT AND TIMELINE

A. FORMAT

Proposals shall be received on or before the proposal deadline of **August 26, 2015**, at 5:00 PM Eastern. The bidder will then receive a confirmation receipt within 24 hours of their submission. Responses will be sent to the email address of the sender along with any additional email addresses included in the submittal.

Please ensure that the submittal is in PDF format. All proposals must be submitted electronically to the following email address: rfp_responses@itsc.org. **Late proposals will not be accepted.** It is the responsibility of Bidder to ensure that its proposal is received by NASWA/ITSC, on or before this deadline.

The Bidder should submit a reasonably concise response that fully illustrates its proposed Solution. Therefore, Bidder shall make every effort to limit its full RFP response to 200 pages or less.

Bidders shall respond to every item listed within Section 4 – Bidder Response Format and label its proposal with the corresponding number for each question or request for information.

B. TIMELINE

The following RFP Schedule of Events represents ITSC's best estimate for this RFP.

EVENT	TIME (EST)	DATE (all dates are business days)
1. RFP Issued		April 20, 2015
2. Pre-proposal Webinar	3:00 p.m.	June 29, 2015
3. Written "Questions & Comments" Deadline	5:00 p.m.	July 17, 2015
4. Response to Written "Questions & Comments"		July 24, 2015
5. Proposal Deadline	5:00 p.m.	August 26, 2015
6. Completion of Technical Proposal and Oral Presentation Evaluations		TBD
7. Opening & Scoring of Cost Proposals		TBD
8. Best and Final Round		TBD
9. Evaluation Notice Released		TBD
10. Contract Negotiations Deadline		TBD
11. Contractor Contract Signature Deadline		TBD

NASWA/ITSC reserves the right, at its sole discretion, to adjust the RFP Schedule of Events as it deems necessary. Any adjustment of the Schedule of Events shall constitute an RFP amendment, and ITSC will communicate such to potential Bidders from whom ITSC has received a Notice of Intent to Propose.

C. GUIDELINES FOR QUESTIONS AND COMMENTS

All questions pertaining to this RFP must be submitted via e-mail to rfp_responses@itsc.org, by 5:00 PM EST on July 10, 2015. Questions submitted after this date and time will not be considered. The consolidated questions and answers will be posted under the MRM IaaS RFP link on the landing page of www.itsc.org. Only answers transmitted in this manner will be considered official and valid.

3. RFP Main Body Changes

VII. Reporting

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B. Monitoring Tools

~~The IaaS Vendor shall implement both intrusion detection and real time logging and monitoring for the System, and integrate such solution with the Log Manager Security services. The System shall integrate user and application transaction monitoring with system management infrastructure. It shall also include:~~

- ~~1. Availability and performance visualization of databases, network, sockets, etc. with user simulation and synthetic transaction processing.~~
- ~~2. Failure identification and recovery leveraging advanced discovery capabilities of application monitoring tools.~~

The IaaS Vendor shall implement both intrusion detection and real time logging and monitoring IP traffic for the System. The IaaS Vendor shall provide IP traffic and audit logging of the infrastructure using tools such as Splunk or other similar product. The IaaS Vendor shall provide real time monitoring and regularly scheduled reports of vital metrics such as CPU and memory usage, and IO utilization including server availability.